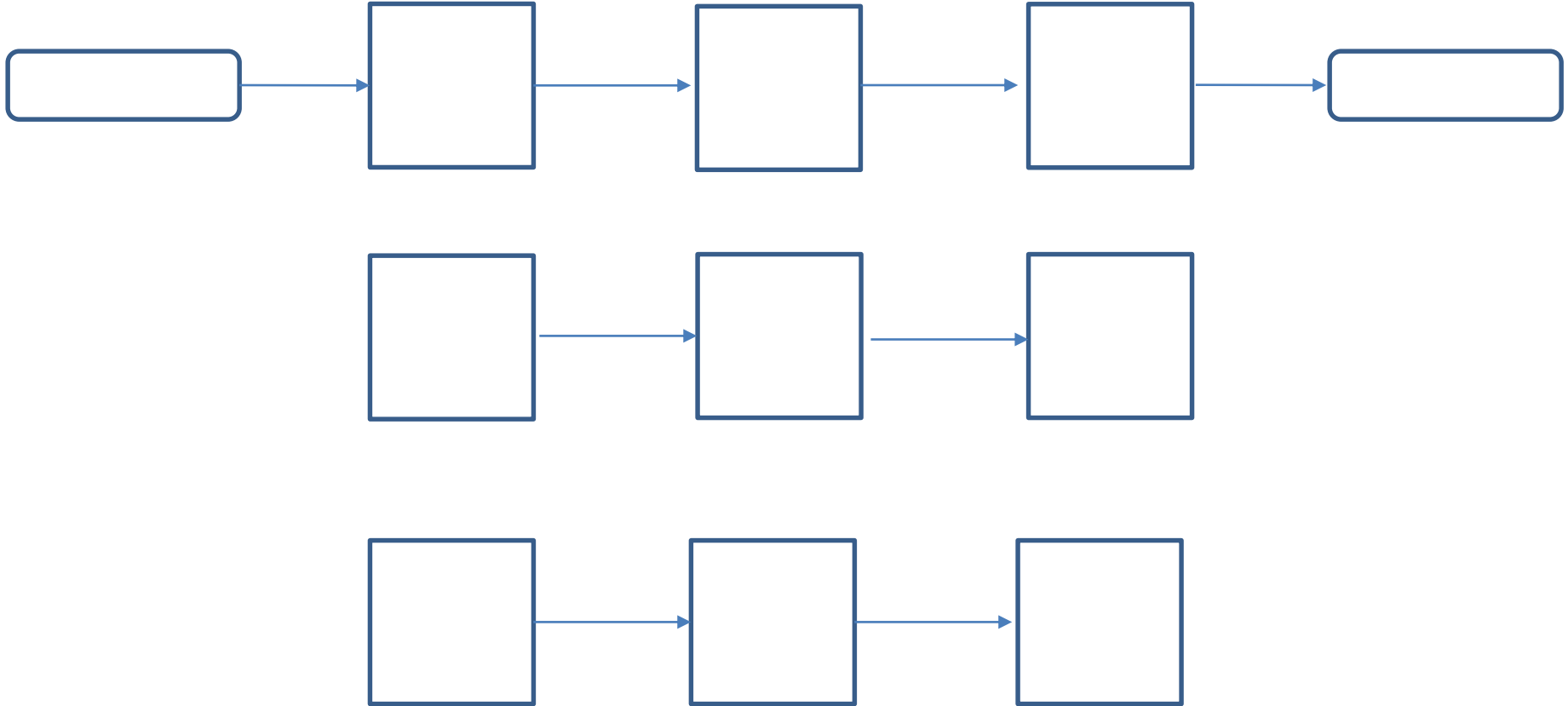
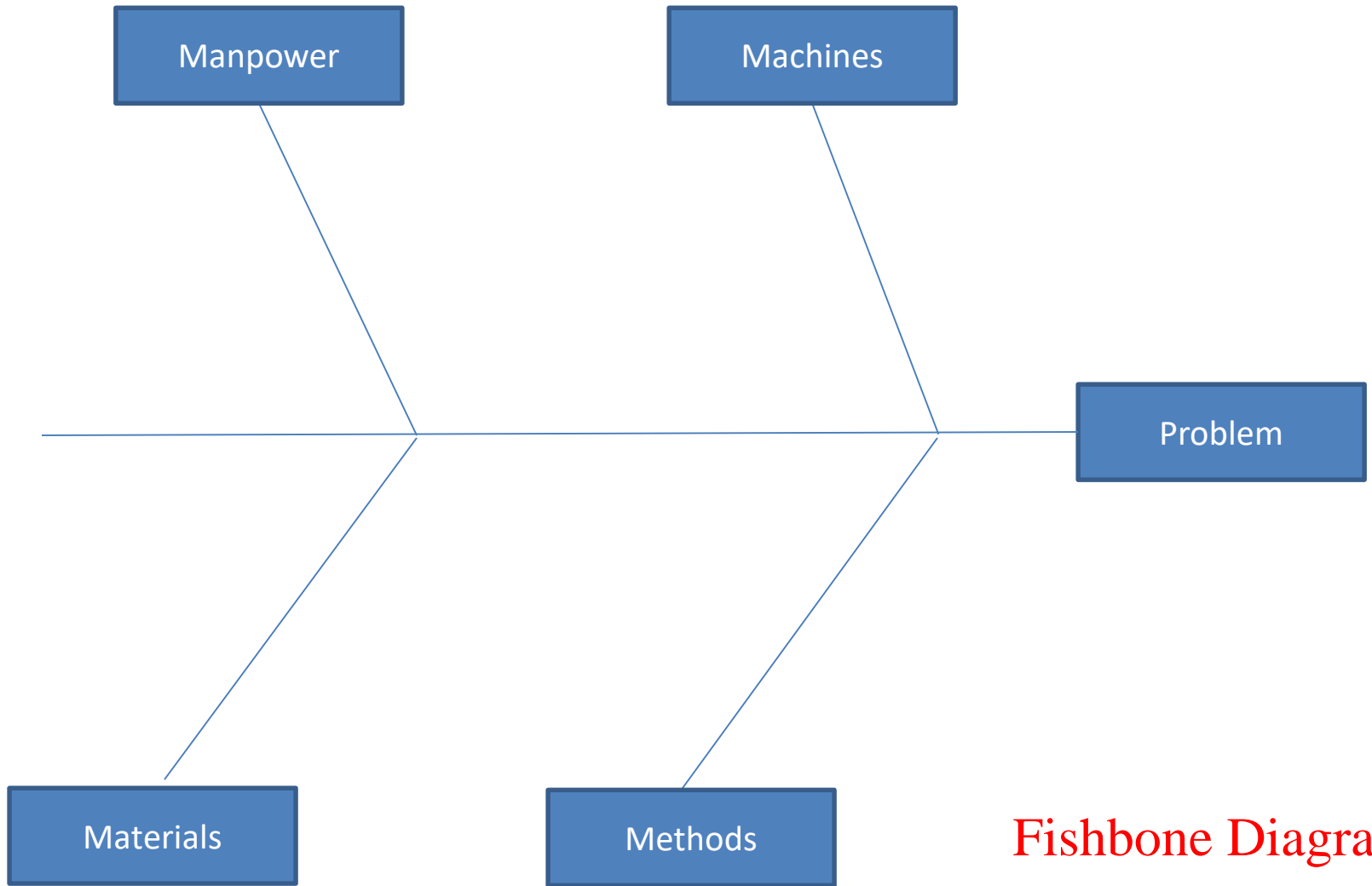


# Session 3: Gap Analysis Activity

- Identify a problem in your organization
- Flowchart main processes using a Top-Down Flowchart Diagram
- Fishbone the gaps in the process using

# Top-Down Flowchart





**Fishbone Diagram**