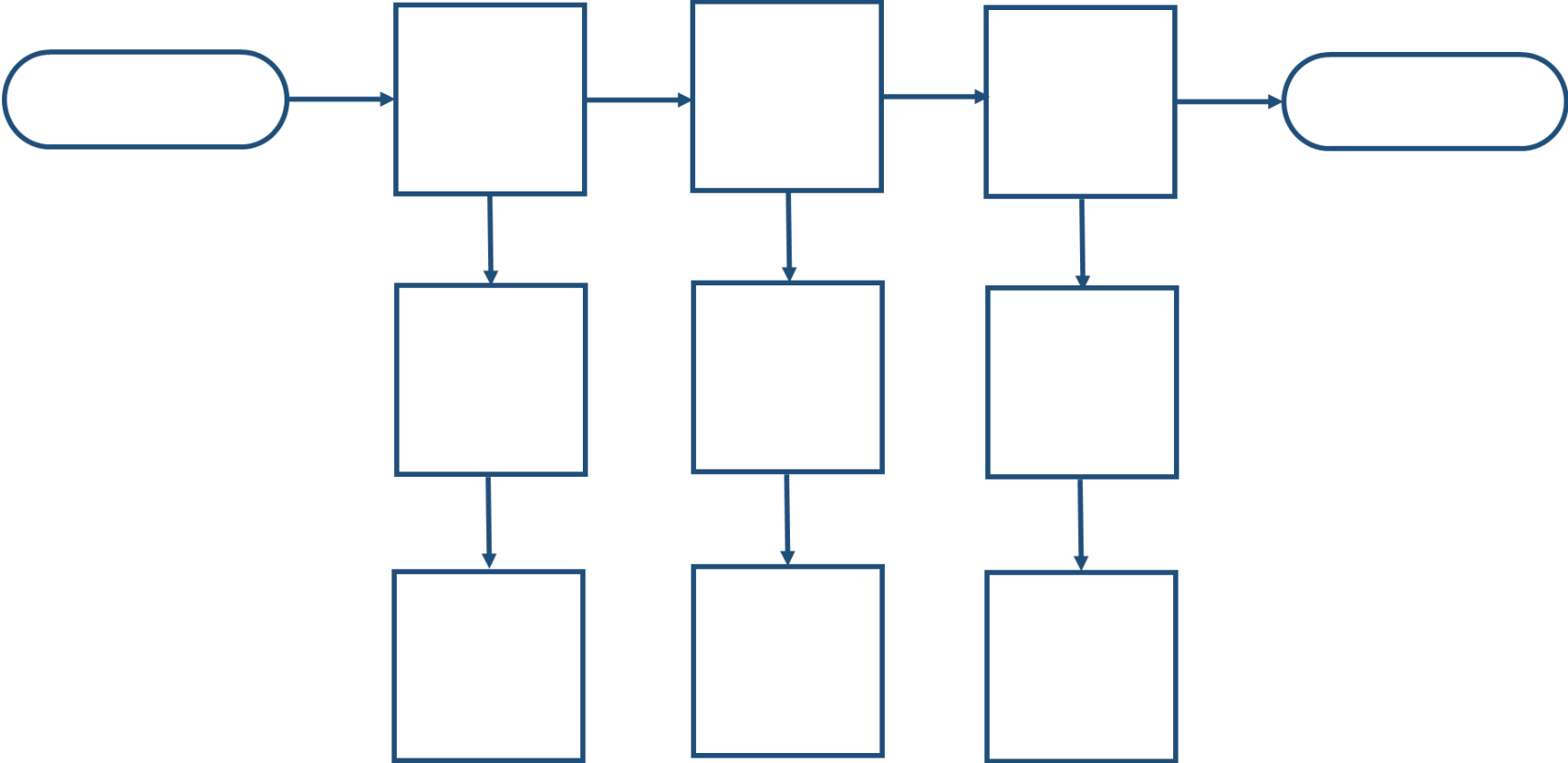


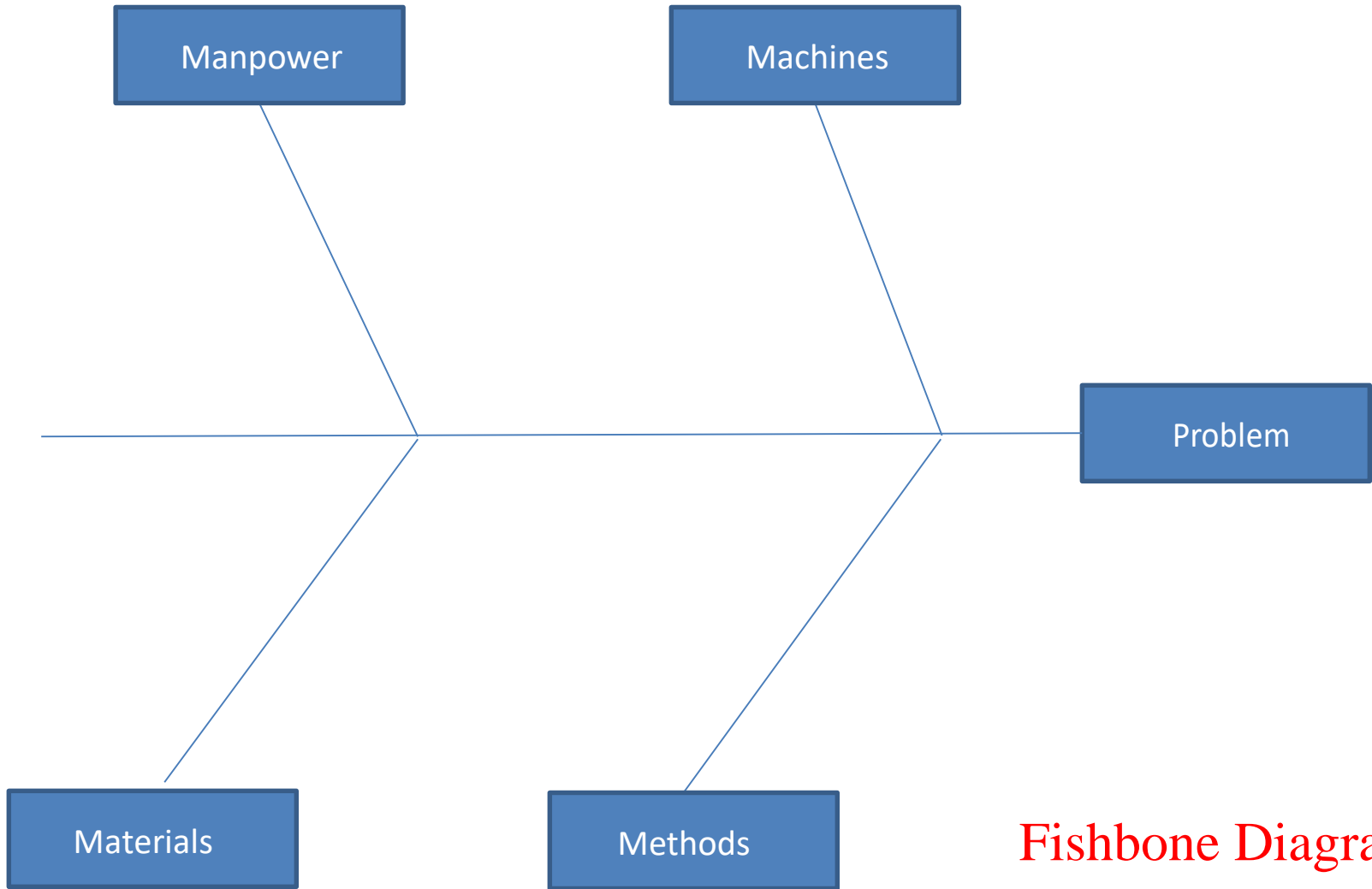


Session 2: Gap Analysis Activity

- Identify a problem in your organization
- Flowchart main processes using a Top-Down Flowchart Diagram
- Identify Gaps in the process using
- Examine factors influencing implementation

Top-Down Flowchart





Fishbone Diagram

SWOT Analysis

Strengths	Weaknesses
Opportunities	Threats